

EU Privacy policy

Puente takes safeguarding the privacy of your information with the utmost importance. By references to “your information”, we mean any information that you yourself or any third party has provided to us.

Data Gathering

- We collect and use your information only where we have a legal/regulatory obligation and legitimate business reasons to do so.
- We are transparent in our interactions with you and inform you about how we will collect and use your information.
- When we collect information about you for a particular business and/or regulatory (e.g., Bank Secrecy Act “BSA”) purpose, we will not use the information for anything other than the intended business purpose unless you are notified and, where relevant, your permission is granted.
- We do not ask for more information than is needed for the purpose of which we are collecting it.

Data Handling

- We will update our records when you notify us that your information has changed, and we periodically review and assess the accuracy of our information.
- We adhere to information retention policies relating to your information and will ensure that your information is confidentially and securely disposed of at the end of the regulatory retention period, if so requested.
- Our staff is periodically trained on privacy obligations.
- We observe rights granted to you under applicable privacy and data protection laws and ensure that queries relating to privacy issues are expeditiously and transparently addressed.